

Rental Bicycle Terms and Conditions

These Terms and Conditions set forth the rules that customers must comply with when using the rental bicycles provided by our organization. Please read and agree to the following before use. (Last revised: April 30, 2026)

1 : Usage

- ① Advance reservations are not accepted.
- ② Applications are accepted at the Yokote Tourist Information Center (East Exit of Yokote Station).
- ③ Required information must be completed at the time of application.

2 : Rental Location

Yokote Tourist Information Center (East Exit of Yokote Station)
(Address: 5-1 Ekimaecho, Yokote City , AKITA)

3 : Rental Times

9:00 AM – 4:00 PM on the day of rental.

4 : Fees

【 Standard Bicycle 】

- Up to 3 hours: ¥500 (tax included)
- Extension fee (per additional hour): ¥200 (tax included)
- Overnight (2 days, 9:00 AM – 4:00 PM next day): ¥3,000 (tax included)

【 Electric-Assisted Bicycle 】

- Up to 3 hours: ¥1,000 (tax included)
- Extension fee (per additional hour): ¥500 (tax included)
- Overnight (2 days, 9:00 AM – 4:00 PM next day): ¥5,000 (tax included)

Payment must be made at the time of application. No refunds will be issued in the event of early termination due to the customer's circumstances.

5. Return

Please notify staff at the Yokote Tourist Information Center and complete the return procedure.

Helmets and keys must be returned to the reception desk.

6. Damage or Malfunction

In case of malfunction during use, please contact the Yokote City Tourism Promotion Organization immediately (Tel: 0182-38-8652).

Repairs required due to user-caused damage must be borne by the user. Repair costs will not be reimbursed if repairs are made without prior approval.

7. Theft or Loss

In the event of theft or loss, please contact us immediately.

Users will be responsible for the cost of replacing the bicycle or any accessories.

8. Accidents

In the event of an accident, follow all legal procedures (e.g., reporting to the police) and report details (date, time, location, circumstances) to our organization.

We assume no responsibility for accidents or loss of personal belongings caused by the user.

9. Prohibited Conduct

- Riding under the influence or other violations of traffic laws
- Use in hazardous or inappropriate locations
- Parking or use that obstructs pedestrians or traffic
- Continuing to ride despite recognizing defects (e.g., flat tire, malfunction)
- Modification of bicycles or equipment
- Lending the bicycle to a third party

10. Suspension of Service

We may suspend rentals without prior notice in the following cases:

- Expected severe weather (rain, wind, lightning) or disasters
- Violation of these Terms and Conditions

11. Changes to Terms

These Terms, business hours, services, and fees may be changed without prior notice. The Terms and Conditions in effect on the date of rental shall apply to the use of this service.

12. Insurance

Users are covered by TS Mark insurance provided by the Japan Traffic Management Technology Association.

(**Personal Accident Insurance**)

Death or severe permanent disability (Grade 1–4): ¥1,000,000

Hospitalization (15 days or more): ¥100,000

(Liability Insurance)

Death or severe permanent disability (Grade 1–7): up to ¥100,000,000

13. Miscellaneous

- Helmet use is strongly recommended (included in rental fee)
- Bicycles must be returned within business hours
- Users must properly lock and manage the bicycle during use
- Additional charges may apply in the following cases:
 - Damage or loss of bicycle/accessories due to user responsibility
 - Late return

14. Personal Information

Personal information obtained through this service will be properly managed and used only for operational purposes.

Yokote City Tourism Promotion Organization