

Rental Bicycle terms and conditions

This Terms and conditions stipulate the matters that the renter must comply with when using our organization's rental bicycles. Please agree to the following before using the rental bicycle.

1. About use

①Advance reservation is not available.

② Applications for rental bicycle will be accepted at the Tourist Information Center Yokote City located at the east exit of Yokote Station.

③Please fill in the necessary information on the rental application.

2. Rental location

Tourist Information Center Yokote City at Yokote Station East Exit (Address: 5-1 Ekimaecho, Yokote City)

3. Rental hours

From 9:00 to 16:00 on the day of rental.

4. Rental rates

Up to 3 hours: 500 yen

Over 3 hours (All day): 1,000 yen

Please pay cash in advance. Please note that there is no refund once payment is made before the end of contract.

Late return after 3 hours of use is subject to additional payment of 500 yen.

5. Rental Return

Please return the bicycle on time as agreed on the application.

Return the helmet and key to the reception desk.

6. Breakdown

If your rental bicycle breaks down while you are using it, please contact Yokote City Tourism Promotion Organization office immediately. Any breakdown or damage caused by the renter will be repaired at the renter's expense. If the renter repairs the bicycle without our consent, we will not refund the cost of the repair.

7. Bicycle theft/loss

If your bicycle is stolen or lost while you are using it, please contact us immediately.

You will be responsible for the cost of purchasing a new bicycle.

This also applies to the accessories.

8. Accident

If you are involved in an accident while using the rental bicycle, please take the measures

required by law immediately, such as reporting to the police, and also report to Yokote City Tourism Promotion Organization the date, time, location, and circumstances of the accident. The Yokote City Tourism Promotion Organization is not responsible for any damage caused by renters, such as accidents or theft of baggage.

9. Prohibited matters

- ① Acts that violate the Road Traffic Act, such as drunk driving
- ② Use in dangerous areas or other inappropriate locations
- ③ Using or parking bicycles in places that obstruct the passage of pedestrians or bicycles
- ④ Acts of continuing to ride after recognizing an abnormality with the bicycle (flat tire, breakdown, etc.) while riding.
- ⑤ Modification of bicycles and its equipment
- ⑥ Acts of allowing a third party other than the renter

10. Rental Cancellation

Our organization will suspend the rental bicycle without prior notice in the following cases:

- ① If bad weather such as rain, wind, lightning, etc. is expected during the rental period or rental time, or in the event of a disaster, etc.
- ② If the renter violates the terms and conditions.

11. Changes to terms and conditions

Please note that these terms and conditions, business hours, content, rental rates, etc. are subject to change without notice.

12. Compensation

Our organization have TS mark insurance from the Japan Traffic Management Technology Association to cover the renter.

The Insurance contents are as follows.

① [Non-life insurance] Death or severe disability (1st to 4th grade) 1 million yen
Hospitalization (15 days or more) 100,000 yen

② [Liability insurance] Death or severe disability (grades 1 to 7) 100 million yen

In the event of an accident, the user shall make the necessary records, follow the instructions from our organization, and take the necessary procedures. Please note that we are not responsible for any accidents not covered by the insurance.

13. Use of personal information

Personal information obtained by our organization in rental bicycles application will be appropriately managed and will not be used other than those necessary for operational purposes.